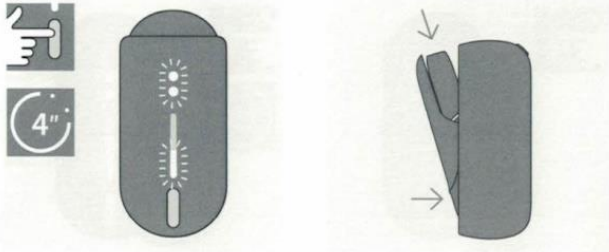


Getting Started



Turning on

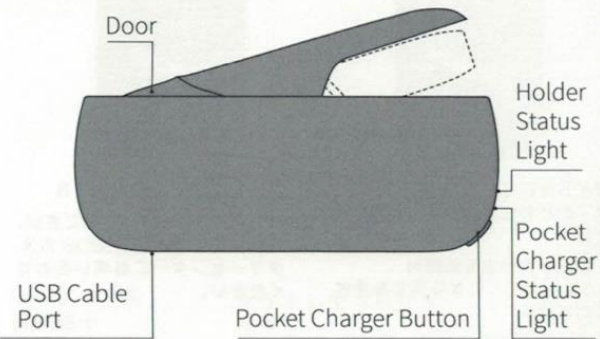
Press and hold the IQOS 3 DUO Pocket Charger button for four seconds, then release. The holder status lights and battery light flash.

Charging the holder

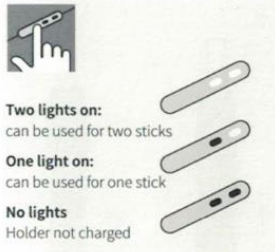
Insert the IQOS 3 DUO Holder into the IQOS 3 DUO Pocket Charger. Close the door. The holder status light lights up white when charging is complete.

The holder status light lights up white when charging is complete.

IQOS 3 DUO Pocket Charger*



Checking the holder charge



Two lights on:
can be used for two sticks

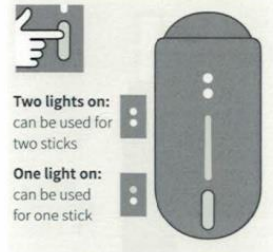
One light on:
can be used for one stick

No lights
Holder not charged

Checking the holder charge

Press the holder button to check the charge.

The number of lights represents the number of sticks the IQOS 3 DUO holder can be used for.



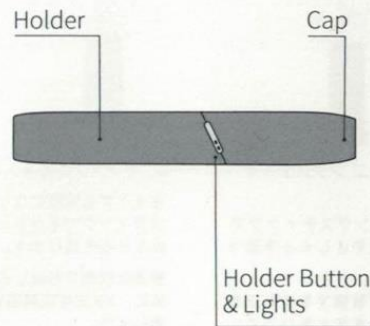
Two lights on:
can be used for two sticks

One light on:
can be used for one stick

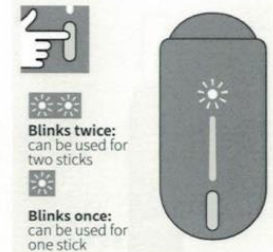
Checking the holder charge with the IQOS 3 DUO Pocket Charger

Insert the IQOS 3 DUO Holder into the IQOS 3 DUO Pocket Charger, then press the Pocket Charger Button to check how many sticks the IQOS 3 DUO holder can be used for.

IQOS 3 DUO Holder*



How to use



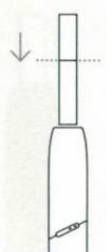
Blinks twice:
can be used for two sticks

Blinks once:
can be used for one stick

Checking the holder charge with the IQOS 3 DUO Pocket Charger

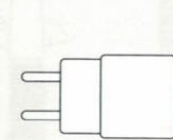
Insert the IQOS 3 DUO Holder into the Pocket Charger, then press the Pocket Charger Button to check how many sticks the IQOS 3 DUO holder can be used for.

You may need to update the software for your existing IQOS 3 Pocket Charger. The IQOS 3 DUO holder can be charged before updating the software.

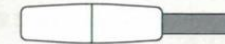


1. Insert HEATSTICK

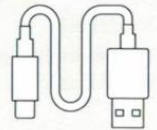
Insert the IQOS HEATSTICK into the holder until the line marked on the filter.



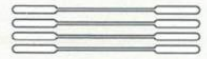
Dedicated AC power adaptor



IQOS Cleaning Tool

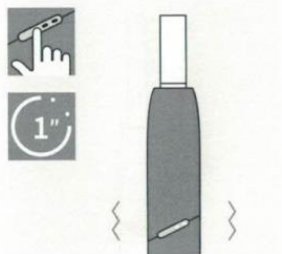


Dedicated USB cable



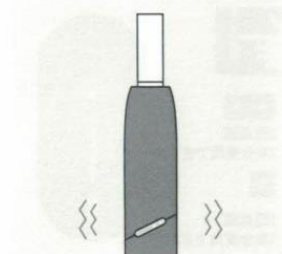
IQOS Cleaning Sticks

*IQOS 3 DUO is compatible with IQOS 3



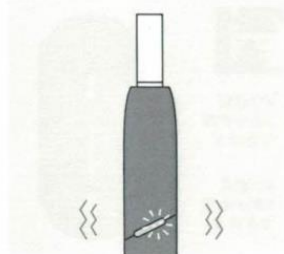
2. Heat

Press and hold the Holder button until the IQOS 3 DUO Holder vibrates and the lights flash white.



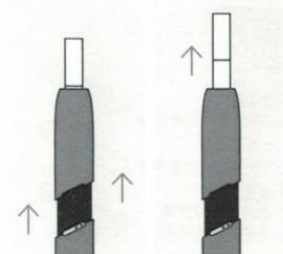
3. Begin use

When the IQOS 3 DUO Holder vibrates twice and the lights stop flashing, your HEATSTICK is ready to enjoy.



4. Notification before finishing

When there are 30 seconds remaining, the IQOS 3 DUO holder vibrates twice and the lights flash.

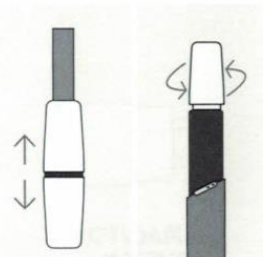


5. Remove HEATSTICK

Slide the cap up and pull the used HEATSTICK stick straight out without twisting.

To continue smoking with a second HEATSTICK, repeat the steps again from Step 1.

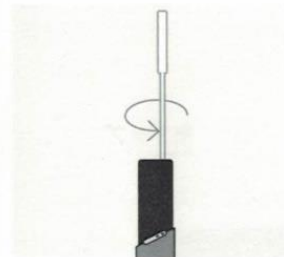
Cleaning



1. Use IQOS cleaning tool

Slide the Cap upward and remove it completely.

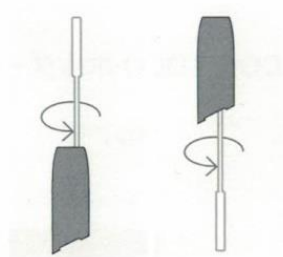
Check that the holder has cooled down, then insert the IQOS cleaning tool all the way in and rotate gently.



2. Use IQOS Cleaning Stick

Use the IQOS cleaning stick to gently wipe the inside of the holder.

Do not apply force, as this may damage the heating blade.

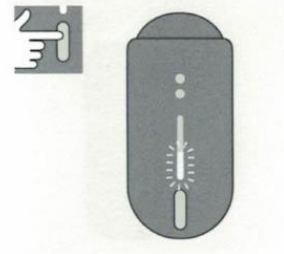


3. Clean the cap

The cap is cleaned in the same way, wiping with the cleaning stick from the top and bottom.

Please clean your IQOS regularly for optimum enjoyment.

Troubleshooting



Checking the Pocket Charger charge

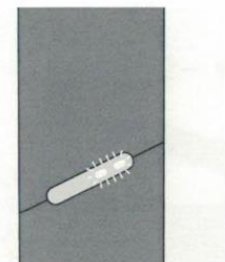
Press the Pocket Charger button to check its charge.



Resetting

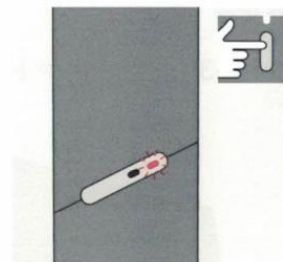
Press and hold the Pocket Charger button for about 10 seconds until the status and battery lights flash twice and turn off, then release the button.

When the status and battery lights flash a few times and turn off, the reset is complete.



If lights flash white twice, try one of the following:

1. Wait until the product is inside its operating temperature range (0°C - 50°C).
2. Insert the IQOS 3 DUO into the Pocket Charger and wait until it has charged completely.



Light blinks red

Please reset the IQOS. If the light continues to flash, please contact IQOS Customer Care.

CUSTOMER CARE

For the full user guide and Customer Care visit www.iqos.com

IQOS CARE PLUS

Extended support services for IQOS users

www.iqos.com/careplus**

** IQOS CARE PLUS may not be available in your country.